

ZDC-ARTCC-212
AAL77



U.S. Department
of Transportation
**Federal Aviation
Administration**

Memorandum

ARTCC – Indianapolis, IN

Subject: **INFORMATION:** Partial Transcript; Aircraft Accident;
AAL77; Washington, DC; September 11, 2001

Date: May 7, 2002

From: Indianapolis ARTCC

Reply to
Attn. of:

To: Aircraft Accident File ZDC-ARTCC-212

This transcription covers the Indianapolis ARTCC Henderson Sector Radar Associate position for the time period from September 11, 2001, 1234 UTC to September 11, 2001, 1320 UTC.

Agencies Making Transmissions

Washington ARTCC Moorefield Sector
American Airlines Inc. Flight 77
Indianapolis ARTCC Henderson Sector Radar Position
Unknown
Indianapolis ARTCC Dacos Sector Radar Associate Position
Indianapolis ARTCC Henderson Sector Radar Associate Position
Indianapolis ARTCC Dacos Sector Radar Associate Instructor Position
American Airlines Inc. Dispatch
American Airlines Inc. Flight 2493

Abbreviations

MOR
AAL77
HNN R
UNKN
DAC RA
HNN RA
DAC RA/I
AAL
AAL2493

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject aircraft accident involving AAL77:

Renea P. Adkins

Renea P. Adkins
Quality Assurance Data Specialist
Indianapolis ARTCC

1234
1235
1236
1237
1238

162

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1239

1239:50 MOR so who wants to talk to american seventy seven bobcat or henderson

1240

1240:13 AAL77 center american seventy seven with you level three three zero

1240:15

HNN R

american seventy seven indy center roger squawk---three seven four three

1240:19

AAL77

three seven four three american seventy seven

1241

1242:00

UNKN

(unintelligible)

1242:01

DAC RA

(unintelligible) didn't hear it dacos (unintelligible)

1242:04

HNN RA

tried to call you with those speeds i don't know the first time i i didn't i went right to the radar guy

1242:09

DAC RA

oh what ah just tell me em real again ah real quick

1242:11

HNN RA

they're seven six and seven six or less american eight

1242:13

DAC RA

do you guys have those two separate screens one radar and one d (unintelligible)

1242:17

HNN RA

what's that

1242:19

DAC RA

you guys have those two separate screens on your v s c s where one screen is radar and ones d

1242:23

HNN RA

no i i have i just use the ah---the pads

1242:27	DAC RA	er ah i i'm curious cause i know some areas have that we don't so is that american seventy seven southwest thirteen seventeen
1242:29	HNN RA	oh no
1242:33	DAC RA/I	n o
1242:33	HNN RA	negative
1242:34	DAC RA	all right
1242:35	HNN RA	american american eighteen seventy three
1242:37	DAC RA	american eighteen seventy three
1242:38	HNN RA	is doing seven six on his own
1242:38	DAC RA	uh huh
1242:41	DAC RA/I	on his own---so don't put it on there cause it's not assigned
1242:43	HNN RA	and um american four ninety one is not to exceed seven six
1242:46	DAC RA	ooh four ninety one---okay
1242:47	HNN RA	is that alright
1242:48	DAC RA	yeah yep i got ya

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1242:49	HNN RA	all right
1242:50 1243	DAC RA	(unintelligible)
1243:51	HNN R	american seventy seven climb and maintain flight level three five zero
1243:55 1244 1245 1246 1247	AAL77	three three three five oh american seventy seven
1247:16	HNN R	american seventy seven turn ten degrees to the right vectors for traffic
1247:20 1248 1249 1250 1251 1252 1253 1254 1255 1256	AAL77	ten right american seventy seven
1256:32	HNN R	american seventy seven indy
1256:45	HNN R	american seventy seven indy
1256:53 1257	HNN R	american seventy seven american indy
1257:12	HNN R	american seventy seven american indy radio check how do you read

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1257:27	HNN R	american ah seventy seven american radio check how do you read
1257:55 1258	HNN RA	(unintelligible)
1258:06	HNN RA	(unintelligible)
1258:12	HNN RA	(unintelligible)
1258:14	AAL	american dispatch jim mcdonnel
1258:16	HNN RA	this is indianapolis center trying to get a hold of american seventy seven
1258:19	AAL	uh indys hang on one second please
1258:22	HNN RA	what
1258:23	AAL	hang on one second sir
1258:24	HNN RA	all right
1258:24	AAL	who ya trying to get a hold of
1258:25	HNN RA	american seventy seven
1258:27	AAL	okay
1258:29	HNN RA	on frequency one two zero point two seven

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1258:33	AAL	one two zero
1258:34	HNN RA	point two seven we were talking to him and all of a sudden it just uh
1258:38	AAL	okay---all right we'll get a hold of him for ya
1258:39	HNN RA	all right
1258:41	HNN R	american ah seventy seven ah indy center how do you read
1258:51	HNN R	american seventy seven indy radio check how do you read
1259		
1300		
1300:25	HNN R	american seventy seven indy
1300:28	AAL2493	center american ah twenty four ninety three
1300:31	HNN R	american twenty four ninety three go ahead
1300:33	AAL2493	yeah we uh sent a message to dispatch to have him come up on twenty twenty seven is that what you want em to do
1300:38	HNN R	yeah we had em on west side of our airspace and they went into coast and ah don't have a track on em and now he's not talking to me so we don't know exactly what happened to him we're trying to get a hold of him we also contact your company so thanks for the help
1300:48	AAL2493	all right
1301		
1301:50	HNN RA	(unintelligible)

1302:00 HNN RA (unintelligible)

1302:06 AAL american dispatch jim mcdonnel

1302:07 HNN RA yeah this is indianapolis center we uh i don't know if i'm talking to the same guy about american seventy seven

1302:12 AAL yeah i i i cell called him but i did not get a reply back from him

1302:15 HNN RA we uh we lost track control of the guy he's in coast track but we haven't we don't know really know where his target is and we can't get a hold of him um---you guys tried him and no response

1302:28 AAL no response (unintelligible)

1302:30 HNN RA yeah we have no radar contact and uh no communications with him so if you guys could try again

1302:35 AAL we're doing it

1302:37 HNN RA all right thanks a lot

1302:38 AAL we're doing it thank you
1303

1303:06 HNN R american seventy seven indy
1304
1305
1306

1306:18 HNN RA (unintelligible)

1306:21 DAC RA fal dacos

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1306:22	HNN RA	this is henderson american seventy seven eh do you guys have radar on him is he over falmouth or
1306:26	DAC RA	no we just moved the track there we never you know
1306:28	HNN RA	okay all right you just have the track out there
1306:30	DAC RA	you guys never been able to raise him at all
1306:31	HNN RA	no we called company they can't even get a hold of him so there's no no radiar uh no radio communications and no radar (unintelligible) um
1306:39	DAC RA	and his last clearance as far as you know is on course to falmouth and then jay one thirty four right well we're just gonna treat him like non radar and we've already told the next sector they're gonna have to sterilize for him until we find out
1306:48	HNN RA	okay thanks
1306:50	DAC RA	i d
1307		
1308		
1308:44	HNN RA	(unintelligible)
1308:54	HNN RA	(unintelligible)
1308:59	HNN RA	(unintelligible)
1309		
1309:01	AAL	american dispatch jim mcdonnel

1309:03 HNN RA indianapolis center did you get a hold of american seventy seven by chance

1309:05 AAL no sir but we have an unconfirmed report the second airplane hit the world trade center---and exploded

1309:10 HNN RA say again

1309:12 AAL you know we lost american eleven to a hijackin so---american was off um---boston to los angeles flight

1309:21 HNN RA it was---all right---i can't really---i can't hear what you're sayin there you said american eleven

1309:27 AAL yes we were hijacked

1309:29 HNN RA and it

1309:29 AAL which was a boston l a flight---and seventy seven is a dulles l a flight and uh---we've had an unconfirmed report a second airplane just flew into the world trade center

1309:41 HNN RA thank you very much---good bye (unintelligible)

1310:00 HNN RA (unintelligible) what trade center

1310:01 UNKN world trade center (unintelligible)

1310:31 HNN RA (unintelligible)

1310:36 DAC RA dacos

1310:37 HNN RA all right this is henderson

1310:38 DAC RA okay

1310:39 HNN RA there was an american eleven---departed off of uh new york goin to l a got hijacked american seventy seven departed off of dulles is going to l a dispatch doesn't know where he's at and confirmed that two airplanes have been uh they crashed into uh the world trade center in new york---so as far as american seventy seven we don't know where he is but they say that uh american eleven was hijacked off of---a new york airport going to l a x and uh

1311:07 DAC RA but we don't have a track on him

1311:09 HNN RA affirmative

1311:10 DAC RA you mean like they just took off without a clearance

1311:12 HNN RA no you mean american eleven

1311:13 DAC RA yeah

1311:14 HNN RA he's he's depart well i guess he did cause he was going to l a

1311:18 DAC RA but nobody ever tracked american eleven is what i'm asking

1311:21 HNN RA i don't know that i don't

1311:21 DAC RA oh okay

1311:22 HNN RA know just where he left from or uh

1311:24 DAC RA there's no flight plan in the machine right now and

1311:25 HNN RA yeah i just looked at that too

1311:25 DAC RA i'm

1311:27 HNN RA but as far as what we know that's all that's all we know i talked to dispatch and that's what they relayed---and they confirmed it here that i guess two airplanes about crashed into the the trade center

1311:37 DAC RA huh

1311:39 HNN RA all right

1311:41 DAC RA oh

1312

1313

1313:54 HNN RA (unintelligible)

1314

1314:04 HNN RA (unintelligible)

1314:10 HNN RA (unintelligible)

1314:16 HNN RA (unintelligible)

1314:22 HNN RA (unintelligible)

1314:28 HNN RA (unintelligible)

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1314:34	HNN RA	(unintelligible)
1314:36	AAL	american dispatch jim mcdonnel
1314:38	HNN RA	indy center here
1314:39	AAL	yes sir
1314:39	HNN RA	american eleven you guys said that he departed off of uh new york
1314:43	AAL	boston
1314:44	HNN RA	boston he was going to l a and it was a hijacked airplane
1314:45	AAL	yes
1314:47	HNN RA	and you have you heard anything from american seventy seven
1314:49	AAL	no
1314:50	HNN RA	okay and if
1314:52	AAL	i talked to a (unintelligible) in the center up there i gave him the information i got
1314:55	HNN RA	okay thanks a lot
1314:56	AAL	okay

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1314:57 HNN RA all right

1315

1316

1317

1318

1319

1320

End of Transcript